

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 21st day of December' 2024

C.G.No.180/2024-25/Annamayya Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. P. Mallikarjuna Rao, Y-Kota,
Kodur (M), Annamayya District

Complainant

AND

1. Superintending Engineer/O/Annamayya
2. Dy. Executive Engineer/O/Kodur
3. Executive Engineer/O/Rajampeta

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following.

ORDER

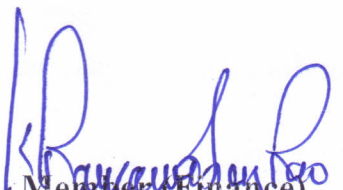
- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 06.11.2024 at Kodur stating that he is having agriculture service connection SC.No.2333435001498 and the connected DTR and lines are damaged due to heavy rains but the respondents did not take action for erection of new DTR.



02. The said complaint was registered as C.G.No.180/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they erected DTR, new poles and line and resolved the grievance of the complainant.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they erected DTR, new poles and line and resolved the grievance of the complainant. They also produced copy of the letter of satisfaction issued by the complainant regarding completion of the work. When we contacted the complainant through phone, he reported that his grievance is redressed. Recording the same, this complainant is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21st day of December 2024.


CHAIRPERSON


Member (Finance)
21/12/2024


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Ching
21/12/24